
REMOTE SCANNING

with

COMPULINK ADVANTAGE PRODUCTS

Compulink Advantage has been deployed over Wide Area Networks (WAN) at thousands of locations in the United States and worldwide. Many Advantage clients have successfully implemented a paperless solution that expands beyond their local offices and include many of their distant satellite locations.

One of the challenges that remote connectivity poses is seamlessly transferring images from remote locations to the data centers, where the application and terminal servers reside. Compulink Advantage users can take advantage of many remote scanning solutions available, both through Compulink and other third-party vendors.

The following information is provided by Compulink's support staff in an effort to better communicate the expansive functionalities of Compulink Advantage products and allow greater productivity over local and remote connections, utilizing Remote Desktop and Terminal Services.

Remote scanning solutions, with the exception of Compulink's TWAINWAN, are not supported by Compulink's support personnel. However, the solutions mentioned below have been fully tested by Compulink's IT lab to ensure some or all functionality within Advantage products.

Clients electing to use the remote scanning and imaging solutions listed below must contact the vendor, install, configure and test the scanning solution for functionality prior to contacting Compulink for integration with Advantage products. These solutions are only recommendations, fully tested, by our IT lab and do not include all available remote scanning and imaging solutions available on the market today.

REMOTE SCANNING PRODUCTS SUCCESSFULLY TESTED BY COMPULINK:

Remote Scan (www.remote-scan.com) – Quest Software

Remote Scan is recommended for Compulink clients looking for a complete remote scanning and imaging device solution with excellent technical support, diagnostics and graphical user interface. The company has been one of the leading remote software solution providers and a leader in this sector of the industry since 2003. Remote Scan by Quest is the most comprehensive remote scanning solution tested by Compulink and is highly recommended for Advantage products users. This solution has been fully tested with all functionalities of Advantage software and meets all of its requirements.

Pros:

- Easy installation and configuration
- Supports multi-page scanning in the document and EMR section
- Supports multi-page scanning in the EMR section
- Support 32-bit and 64-bit
- Works with TWAIN compatible scanners
- Supports video for patient's face interface
- Supports multiple scanners connected to one PC
- Outstanding Technical support
- Excellent web support

Cons:

- Pricing and licensing model
- Licensed per workstation

TSSCAN (www.remotedesktopscanning.com) or (www.terminalworks.com) – TSSCAN v2.5

Terminal Works' recently released TSSCAN v2.5 has quickly found its way to the top of Compulink's most recommended list as one the most cost effective and user friendly solutions. This application is an inexpensive document and EMR scanning solution that has been tested with all functionalities of Advantage software and meets all of its requirements. This software is easy to install and configure and offers a simple user interface.

Pros:

- Easy installation and configuration
- Supports multi-page scanning in the document and EMR section
- Support 32-bit and 64-bit
- Works with TWAIN compatible scanners and cameras
- Supports multiple scanners connected to one PC
- Pricing - Unlimited client licenses per server
- Compulink partner – Discounted pricing available through Compulink (Please note: Compulink has formed a partnership with Terminal Works to assist Advantage users in obtaining discounted pricing and does not profit from the sale or support of this product. Compulink does not guarantee Terminal Works' products nor accepts any liability in sales and/or installation of their products.)

Cons:

- Limited interface and diagnostic
- Technical support hours of availability

ScanLink (www.ambir.com) - Ambir

ScanLink was developed by Ambir's software engineers to provide a one stop solution for hardware and software scanning needs. Ambir is a Compulink partner and Compulink has been successfully recommending Ambir scanning products such as document, card, duplex and ADF (Automatic Document Feeder) scanners for many years.

Pros:

- Supports multi-page scanning in the document and EMR section
- Works with TWAIN compatible scanners
- Technical support

Cons:

- Does not support patient's face interface using a web cam
- Complex installation and configuration
- Licensed per Workstation

TWAINWAN – Compulink

TWAINWAN was developed in 1999 by Compulink’s programmers to enable Advantage users to scan documents while using Remote Desktop Protocol at their satellite offices. This solution is still in use at many of our client’s offices. Due to security enhancements in Windows 7 and Windows 2008, many of the functionalities of TWAINWAN software have been disabled and can no longer be implemented and supported. If you are still using Windows 2003 and XP workstations and have site-to-site VPN, Compulink’s TWAINWAN may still be the most cost efficient solution for your office. It is installed and configured by Compulink’s IT support team.

PLEASE NOTE: TWAINWAN does not support multi-page or duplex document scanning over Remote Desktop.

Pros:

- Installation and configuration supported by Compulink
- Works with TWAIN compatible scanners and cameras
- No-cost solution from Compulink

Cons:

- Does not supports multi-page scanning in the document and EMR section
- Does not support scanning in the EMR section
- Does not work with Windows 7 and 2008
- Works with Windows 2003 and XP ONLY
- Requires a site-to-site VPN

	TSSCAN	Remote-Scan	ScanLink	TWAINWAN
Easy installation & configuration	✓	✓		
Supports TWAIN scanners	✓	✓	✓	✓
Supports multi-page scanning	✓	✓	✓	
Supports EMR scanning	✓	✓	✓	
Requires site-to-site VPN				✓
Supports patient face interface	✓	✓		✓
Pricing/Licensing	Per Server	Per user	Per user	Included

Please contact Compulink’s IT department at (800) 88-8075 for additional details or other inquiries.